

AVATAR SOLUTIONS' SURVEY OFFERINGS



Avatar Solutions is a leading provider of employee, exit, patient, and physician surveys with over 30 years of experience. We are dedicated to turning survey data into action and supporting you on your organizational improvement journey.

We distinguish ourselves through:

Flexibility and Personalization: Our surveys are custom-designed to fit your organizational priorities. In fact, 47 percent of our clients cite this flexibility as the top reason they elected to work with us. We offer standardized surveys, as well as the option to custom design a survey which addresses your needs.

Guaranteed Fast Turnaround Time: With Avatar Solutions, you spend less time waiting and more time acting on the results. We guarantee quick reporting of your data, allowing you to more rapidly create action plans. Our flexibility will help ensure our turnaround meets your desired timeline.



Unparalleled Improvement Support: To facilitate improvement, organizations need more than just a survey. That's why we offer a host of value-added, post-survey support services, including an innovative online data reporting and action planning system, *ActionPro*. In fact, Avatar's comprehensive suite of healthcare survey tools has received the **exclusive endorsement** of the **American Hospital Association**. Tom Steffl, VP of Corporate Development, stated, "What set Avatar Solutions apart from its competitors was its post-survey action planning and communication support. They showed a commitment to providing insights into strategies to drive continuous improvement."

Our Surveys		Standard Items	Supplemental Items	Open-ended Items
Sweet 16[®] Employee Survey	Measures key aspects of employee engagement to help you create the most effective action plans.	16	20	2
Avatar Employee Satisfaction Survey	A more comprehensive and broad measurement of employee satisfaction.	40	40	2
Physician Engagement Survey	Measures a common set of elements specifically affecting physicians, permitting you to create a detailed engagement plan for all members of your hospital/health system.	19	20	2
Exit Survey	Assesses the reasons employees choose to leave in order to develop impactful retention initiatives.	25	20	3
New Hire Survey	Measures new hires' opinion of onboarding processes, which you can use to enhance each new employees' experience.	30	20	2
Patient Survey	CAHPS and Avatar items can be administered separately or integrated to better understand patients' opinions and create a more effective action plan.	Variable		

Contact us today for a free assessment of which survey best meets your needs.